

Privacy Policy

Last updated: 02.05.2026

Data controller	SIA Hard Solutions
Registration number	50203698921
Tax number	LV50203698921
Legal address	Tērbatas iela 68 - 8, Rīga, LV-1001
Contact e-mail	contact@hardcode.lv
Website	https://hardcode.lv ; https://www.hardcode.lv

1. General information

This Privacy Policy explains how SIA Hard Solutions processes personal data of users of the websites <https://hardcode.lv> and <https://www.hardcode.lv>.

The Policy applies to data that a user voluntarily submits through the contact form, as well as to data related to consent for receiving informational and promotional messages.

2. Personal data processed

When the contact form is submitted, the following data may be processed:

- user name;
- e-mail address;
- project description or message entered by the user;
- date and time of form submission;
- confirmation of consent to personal data processing;
- confirmation of consent to receive informational and promotional messages, if such consent is given separately.

The user is advised to include in the project description field only information necessary for reviewing and processing the request.

3. Purposes of processing

Data from the contact form is used to receive and process the user request, contact the user by e-mail, discuss a project, service, request or potential cooperation, maintain an internal history of requests and communication, and send informational or promotional messages only if separate consent has been given.

Data from the contact form is not used for automated decision-making or profiling.

4. Legal basis

Data from the contact form is processed on the basis of the user's consent given when submitting the form and on the basis of the legitimate interest of SIA Hard Solutions to receive website requests, process them and provide a response.

Informational and promotional messages are sent only if the user has given separate consent. The user may withdraw this consent at any time by writing to contact@hardcode.lv or by using the unsubscribe method indicated in the message, if

available.

5. Storage and access

Data submitted through the contact form is stored in the website database. Access is available only to the website owner and/or authorised persons who need such access to process requests and communicate with the user.

Data may be technically stored on the servers of the hosting provider that ensures the operation of the website. The hosting provider may not use the data for its own purposes.

6. Retention period

Data from the contact form is stored no longer than necessary for processing the request and further communication. Usually the data is stored for up to 12 months from the date of form submission, unless longer storage is required to comply with legal obligations or to protect the legitimate interests of SIA Hard Solutions.

If the user has consented to receive informational and promotional messages, the relevant data may be stored until the consent is withdrawn.

7. Disclosure to third parties

Personal data is not sold or transferred to third parties for their independent use.

Data may be disclosed only if necessary for the technical operation of the website, for example to a hosting provider, if required by applicable law, or if the user has given separate consent.

8. User rights

The user has the right to request access to personal data, correction of inaccurate or incomplete data, deletion of data, restriction of processing, object to processing, and withdraw previously given consent to data processing or to receiving messages.

To exercise these rights, the user may contact: contact@hardcode.lv. If the user believes that personal data is processed unlawfully, the user has the right to contact the supervisory authority. In Latvia this authority is Datu valsts inspekcija.

9. Cookies

The website may use technically necessary cookies if they are required for proper operation of the website, security, form submission or saving user settings. Such cookies are not used for advertising or analytics without a separate legal basis and, where required, without the user's consent.

If analytical, advertising or other non-essential cookies are introduced, information about their use must be provided in a cookie notice or a separate cookie policy.

10. Data security

Reasonable technical and organisational measures are applied to protect personal data against unauthorised access, alteration, disclosure, loss or deletion.

11. Changes to this Policy

SIA Hard Solutions may update this Privacy Policy. The current version is published on hardcode.lv.

Recommended text for the form

Mandatory checkbox: "I have read the Privacy Policy and agree to the processing of my personal data for the purpose of processing my request."

Optional checkbox: "I agree to receive informational and promotional messages. I can unsubscribe at any time."

This Privacy Policy may be updated if the way personal data is processed on the website changes. The current version of the Policy is always available on this page.